



To whom it may concern

June 2009

One of the services Kendlebell offer, is handling overspill calls when an office is busy or unattended. Concept Advertising & Marketing has been using the services of Kendlebell now for a number of months and also we previously used the company for a three month period early last year.

The service is simple to set up and works seamlessly with messages being emailed or texted as per our requirements. Al Chadda looks after the account personally and is extremely helpful and flexible if any special requests are made.

The cost of the service is not an issue. I find it very cost-effective and would recommend Kendlebell to any business looking assistance with their call-handling.

Yours sincerely

A handwritten signature in black ink that reads "Evan Morton". The signature is written in a cursive style with a long horizontal stroke extending to the right.

Evan Morton
Concept Advertising & Marketing