

SME
BACKUP
SECURE YOUR DATA

data backup...

a secure solution

To whom it may Concern

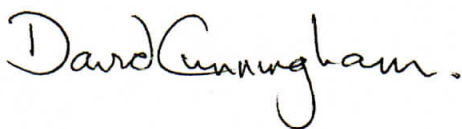
20th August 2008

At SME Backup it is vital that we provide a very high level of service both within the product we deliver and in supporting it on a day to day basis. This involves a high level of investment in hardware and direct support services. These services are only as good as our communications. Therefore it is critical that our clients can contact us easily and quickly – answering machines, voice mail and engaged tones are not an option. We have been using the services of a virtual office for a number of years now – we switched to Kendlebell earlier this year – and have found their service to be second to none.

The service they offer has been favourably commented on by clients, messages are delivered in an efficient and timely manor allowing us get back to clients, often within minutes, when our lines and staff are otherwise occupied when the initial call came through.

I would have no hesitation in recommending Kendlebell to any company needing to ensure their communications systems are working for their business.

Yours faithfully



David Cunningham
Managing Director
SME Backup Limited